MCS Share Transfer Agent Limited 1st Floor, F-65, Okhla Industrial Area, Phase-I, New Delhi-110020

Tel- 011-41406149/50/51/52 Fax- 011- 41709881

E-mail- admin@mcsregistrars.com or shareholders@gail.co.in

Dated: 16.11.2019

ND/MCS STA/UNPAID DIV

Unit : GAIL (India) Limited

Subject : Transfer of Shares to Demat Account of IEPF Authority

Folio/DP-Client ID :

Dear Shareholder,

GAIL has been declaring and paying dividend(s) on its paid-up equity capital from time to time. The complete dividend details and the details of the shares transferred to the IEPF Authority are available at GAIL's official website, i.e., www.gailonline.com/IZ-InvestorInformation.html under Investor Zone.

As per the provisions of Section 124(5) of the Companies Act, 2013 (the Act), dividend amount(s) remaining unclaimed or unpaid for a period of seven consecutive years, from the date they became due for payment, is required to be transferred by the Company to the Investor Education and Protection Fund (IEPF) established by the Central Government in this behalf.

Further, as per section 124(6) of the Act, all shares in respect of which dividend has not been paid or claimed for seven consecutive years or more shall also be transferred to IEPF i.e. in case any dividend is paid or claimed for any year during the said period of seven consecutive years, the share shall not be transferred to IEPF.

It has been observed from the record that you have not encashed any dividend sent to you since 2012-13 (Interim).

Further, note that last date for claiming of Unclaimed / Unpaid Dividend for the year 2012-13 (Interim) and 2012-13 (Final) is 13^{th} March, 2020 and 24^{th} October , 2020 respectively.

We, therefore, request you to put your claim for the unpaid/ unclaimed dividend for the year 2012-13 and onwards by sending a formal letter duly signed by all the joint holders (if any) before 13th March, 2020 (w.r.t. Interim Dividend 2012-13) and before 24th October, 2020 (w.r.t. Final dividend 2012-13) failing which your entire shareholding will be transferred to demat account of IEPF Authority, without giving

any further notice. The details of shareholders having unclaimed or unpaid for a period of seven consecutive years are available on Company's website.

As per the abovementioned provisions of the Companies Act, 2013 and Rules made thereunder, your shares in respect of which dividend is unpaid/unclaimed since 13th March, 2013 (w.r.t. Interim Dividend 2012-13) and since 24th October, 2013 (w.r.t. Final dividend 2012-13) and not claimed consecutively for seven years will be transferred to demat account of IEPF Authority. It may also please be noted that all subsequent corporate benefits such as Bonus Shares, Dividend etc. that may accrue in relation to the above shares will also be credited to the said demat account of IEPF Authority.

In case of demise of the person to whom this letter is addressed, the legal heir(s) may please immediately comply with the procedure for transmission of shares by submitting the required documents as mentioned at Company's website under the following link: https://gailonline.com/IZ-InvestorInformation.html

You may also take note that in terms of Section 124(6) of the Companies Act, 2013 and Rule 7 of the IEPF (Accounting, Audit and Refund) Rules 2016; you may claim the said shares from the demat account of the IEPF Authority after the same are transferred by the Company by making an online application in Form IEPF-5 which shall be available at www.iepf.gov.in and send the same duly signed along with requisite documents to the Company at its registered office or to us for verification of the claim.

The details of the nodal officer can be accessed at the following link of the websitehttps://gailonline.com/IZ-InvestorInformation.html

In view of the forgoing, please write us immediately at above mentioned email IDs or address so that it should reach us before 13th March, 2020.

Please treat the matter as most urgent.

Thanking you, Yours Sincerely, For MCS Share Transfer Agent Limited

Authorized Signatory

Note: Please quote your Folio/ DP-Client ID in all your correspondences. For affecting any change/updation in Address/Bank Details/NECS mandate/ MICR code/ e-mail ID, please notify the same to your DP, in respect of shareholders holding in electronic form.